



Date: January 5, 2026

Customer Advisory – NVOCC Third-Party Liability Insurance Requirement (Effective 1 March 2026)

Dear Valued Customers,

With effect from 1 March 2026, X-Press Feeders will require all NVOCC customers to maintain third-party liability insurance coverage of not less than USD 5,000,000 (or equivalent in other currencies) before we can accept their bookings.

Transition period (January–February 2026)

- During January and February 2026, priority for space release will be given to NVOCCs that have already achieved the above third-party liability insurance coverage.
- We strongly encourage all NVOCCs to complete their insurance arrangements within this period to avoid any disruption to bookings from 1 March 2026 onwards.

Why we're making this change

- In light of increasing maritime incidents over the past years, and in our capacity as a common carrier, this minimum coverage is necessary to safeguard our operations and help ensure continuity of services and schedules during contingencies.

What you need to do

- Obtain third-party liability insurance with a limit of at least USD 5,000,000 (or foreign-currency equivalent at prevailing exchange rates).
- Provide documentary evidence (e.g., certificate/policy schedule showing insured party, coverage limit, policy period, and underwriter).
- Submit your evidence to your X-Press Feeders account managers or local representatives for verification prior to placing bookings effective 1 March 2026.

Important notes

- “Bookings acceptance” refers to X-Press Feeders’ acceptance of NVOCC bookings from the effective date; bookings without verified coverage at or above the stated limit will not be accepted.
- Coverage must remain valid through the period in which services are rendered; please inform us promptly of any changes or renewals.

We appreciate your understanding and cooperation as we implement this requirement to protect our vessels, crews, partners, and customers’ supply chains.

For questions or submissions, please contact your X-Press Feeders account managers or local representatives.

Regards,



The Global Common Carrier

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